



THE MONARCH MONITOR // SUMMER 2020 // VOL. 7 NO. 2

# THE MONARCH MONITOR



*A quarterly look into exciting news and events going on at Monarch!*

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## Stronger Together!

### Stronger Than Ever

The best thing we have learned during COVID-19 is we are stronger together. Without your efforts, we would not be on the road to normalcy. Team Relations and everyone in Franktown would like to send another big thank you to our teams across the portfolio! While some management companies have closed their doors, what you have done to support your team members and residents during a strange and scary time is greatly appreciated. Our Asset Teams and Trainers are happy to be back out on the road again. One thing is for sure - we can conquer any issue thrown at us. Our teams have never been stronger!





## Spreading the Monarch Love

### Showing Gratitude to Our Site Teams

Following the various stay at home orders throughout the country, our fearless leaders got back on the road and traveled to many of our sites to spread some Monarch love. Bob & Kathy Nicolls visited sites in Texas, New Mexico, Arkansas, Tennessee, Missouri and Iowa where they shared a presentation, shared their gratitude for all of the hard work during the pandemic and passed out some cool Monarch swag designed for all of our hardworking team members.



## Monarch Scholarship Program

### Congratulations to Our Winners!

As you know, Monarch offers scholarships to children of employees. Last year, the Scholarship Committee awarded 4 University scholarships and 1 trade school scholarship. We are happy to say that all recipients performed very well, so the 3 who are still enrolled will be receiving another \$5,000 scholarship! Way to go, ladies!

This means we had 1 Freshman scholarship and 2 trade school scholarships available. We did not receive any trade school applications this year, but received some strong candidates for the Freshman scholarship. We are happy to announce the winner of that scholarship....drum roll, please.... Quincy Baxter will be receiving a \$5,000 scholarship to attend Michigan State University in the Fall. She is the daughter of Mindy Baxter, Regional Manager in Toledo.



Carli Huffine



Mariyah Hill



Tyona Brown



Quincy Baxter



## Northwest St. Louis "In It 2 Win It" Quarterly Meeting

### Defining Goals for a Growing Region

2020 is in full swing for the Northwest STL Region team! The team came together for their first "In It 2 Win It" region kick-off meeting. With the St. Louis Region rapidly growing, recently promoted Regional Manager Whitney Collins decided to bring the team together to announce the recent promotions, establish the vision and define processes and advancements for the region to obtain our 2020 goals. Erica Foster, Assistant Regional Manager, continued with an excellent presentation on the importance of 5-star customer service practices that should be followed with each resident and guest.

Regional Maintenance Rover Corey Gregory delivered a very impactful and informative presentation on the turning process, as well as the cooperative effort from the leasing team to assist in grounds management and communication to the residents.

The day concluded with the acknowledgement of recent 2020 President's Club inductee, Melisa Campbell (Westport Station Apartments).



## Southpointe Team Members Dance Like Chickens!

### National Dance Like a Chicken Day

In honor of National Dance Like a Chicken Day, some of our team members at Southpointe in St. Louis took to the streets to dance like chickens and drive traffic to their community!



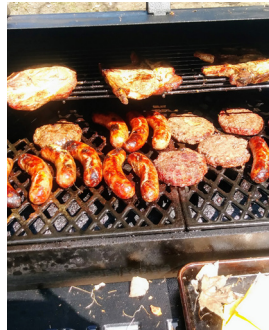


## Eastland - Coworker Support

by Anne Boley, Assistant Property Manager

One of our fellow co-workers at Eastland, Mike Mettering, fell and broke his neck while working on his home. A few of us from our property went to his house and performed spring yard clean-up and BBQ'd for him. We also took him several casseroles so he would have meals for the duration of his time off. His supervisor Anthony Pettis, fellow teammate Tristen Settles and myself made a day of it, and had the best time supporting our fellow co-worker and friend.

We are so grateful to work for a company that promotes the sense of charity and kindness. Being able to perform such acts for one of our own was its own reward.



## Community Outreach

### Feed the Kids!

Four of our Toledo properties are participating in a program called Connecting Kids to Meals, which distributes foods to children in their communities each week. They register for how many meals are needed each week at each community, pickup the food from Connecting Kids, and distribute from their respective leasing offices. Thank you to GVOH, HROH, VSOH & TIOH for helping to minimize food insecurity in your communities!





## Social Distancing while Serving the Eastland Community

### Keeping Spirits Up

Our team at Eastland Apartments in Kentwood, MI held a resident event to help keep spirits up in their community. They hired Dad's Classic Catering to come out and serve food to their residents. Way to keep your resident relations going strong, especially when everyone is stuck at home.



## May Day at Sherwood Apartments

### May Day Succulents

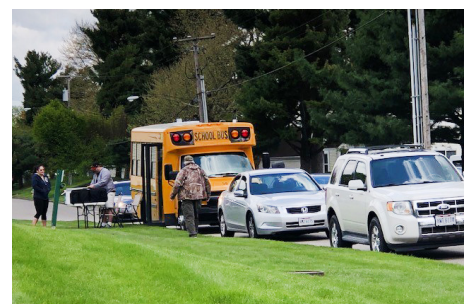
Our Sherwood Team put together succulents and delivered them to their residents for May Day. What a fun team-building event and a great way to brighten up everyone's day!



## Student Lunches at McMillen Woods

### Providing for the Community

McMillen Woods in Newark, Ohio has been partnering with their local school district since March to be a drop-off site for breakfast and lunches for students PreK – 12th grade. The students don't have to live onsite, but have to be a part of the school district. MWOH is one of the largest stops in the district, providing 350 – 600+ meals. Overall, over 11,000 meals have been served at McMillen Woods to the children of their community.





## You've Been TP-ed! At Eastland Apartments

### TP Rewards

In the midst of the great COVID-19 Toilet Paper shortage, our team at Eastland decided to surprise their community by TP-ing them! They packaged individual rolls of toilet paper, decorated them, and delivered to each resident's door. They collected over 450 rolls of toilet paper to share with their community!



## National Donut Day at the Brickyard

### Who Wants a Donut?!

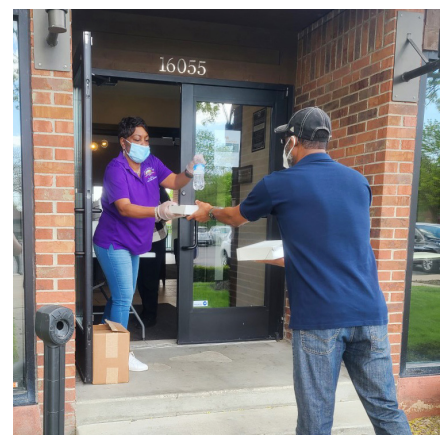
Our team at The Brickyard passed out donuts to their residents to celebrate National Donut Day as they were heading out of the parking lot. What a great way to start the day! Thanks, Team Brickyard!



## Meals on Us - Southeast Michigan

### Providing Meals for Residents

Our Southeast Michigan properties are "giving back to the community" and ordering lunches and or dinners from some of their local restaurants and feeding their residents. The goal is to do these at least monthly, but some properties have been able to do it a couple times each month and it has been a huge hit.





## Boredom Busters in Iowa

### Feeling Bored During the Pandemic? Not Anymore!

Team Members at Hampton at Coral Ridge and Eagle's Point put together bags of 'boredom busters' for residents – bags for adults, children and even for dogs at HCR. They placed them outside, so pick-up would be contact free and posted on Facebook to have residents stop by and pick up bags!



## Northwest St. Louis Employee Appreciation

### You're a Rock Star!

In May, our NW St. Louis region got together at the end of the day on a Friday for an Employee Appreciation Day. They enjoyed food from Angie Burger and Wing Nut, played games, raffled some gift cards and announced their Quarterly Rock Star Award winner, Lawrence Powell, Maintenance Supervisor at Woodhollow Apartments. Congrats, Lawrence!





## Wichita Art Project

by Sheila Tasker, Regional Manager

I would like to share the following photos of the pool at Mt. Carmel. We are so proud of Cody Stout and Maintenance Supervisor Ray Frazier for showing their Wichita pride. It only took them one day!

On a side note- they did this while 100% occupied and pre-leased!



## Spirit Week in Louisiana & Mississippi

Keeping The Work Day Fun

Our Louisiana and Mississippi teams participated in a spirit week in May to boost employee morale! They had Crazy Sock Day, Monarch pride, Sports Team Day, and wrapped up the week with an Employee Appreciation Day. Great job, guys & gals!



## Tucson Spirit Week

Who Said Tacos?

Our Tucson region kicked off their Spirit week in early May with a visit from Bob and Kathy Nicolls! They had various activities like Taco Tuesday, Sports Team Day, Thirsty Thursday, and Fiesta Friday! Check out their fun pics!





## Monarch Babies!

Check out some more adorable Monarch Babies!



Greg Gerken and his wife welcomed Baby James on March 30th.



Jose Luiz-Dominguez and his wife welcomed Baby Liah Renata on March 21st.



Robert Harner and his wife welcomed Baby River on May 22nd.



Angelle Harris and her husband welcomed Baby Jeff III on February 11th.



# MONARCH MILESTONES

Congratulations to our Milestone Anniversaries from the 2nd quarter of 2020!



## 5 YEARS

HENRY SHIFLETT II  
JAMIE KELLY  
NICOLE BEARD-BUNCH  
TANYA WILLIAMS  
JEFF LEYK  
CANDACE CUNNINGHAM  
SHERI MASON  
ALISA MAUSOLF  
NICHOLE BLACKBURN  
SHELLY WHEELER  
JASON PAHLMANN  
JEFFREY CAMPBELL  
DREW OWENS  
CHRIS MORELAND

RICHARD IBITAYO  
RUSTY BLACKBURN  
MATTHEW URBANOWICZ  
KENNETH WHITE  
SHELLY MARKS  
AMBER WILLIAMS  
RODNEY SATZ  
BRANDON LINCK  
BAILEY FILLMON  
NATALIE GATES  
LINDSAY OLSEN  
RICHARD RAE  
THOMAS ENGELMAN

## 10 YEARS

KEVIN LATINO  
KRISTI ENDELMAN  
BETSY HOFFMAN  
MARISA GORDON

## 10 + YEARS

MARIA VALDEZ  
JULIE BAILEY  
LORI WATKINS-GURULE

# 357



**OTHER MONARCH TEAM  
MEMBERS CELEBRATED  
ANNIVERSARIES IN THE  
2ND QUARTER!**

# CONGRATULATIONS!



## NEW ACQUISITIONS

More properties added to our portfolio in Q2 of 2020.

	COMMUNITY NAME	CITY	STATE	UNITS
1	Indian Springs	South Bend	IN	568
2	Arcadia Grove	Kalamazoo	MI	302
3	Meadowrun	Fairborn	OH	240
4	The Residenz	Kettering	OH	368
5	Summer Brook	Longview	TX	208
6	Summer Green	Longview	TX	424



## ANNIVERSARY CATALOG!

Just a reminder to check out our catalog for your upcoming anniversary!



Our anniversary catalog year-end is approaching. All items in our current catalog are available through September 30, 2020. Watch for fun, new items for those with anniversaries October 1 and later!

Have something for the  
next newsletter?

**LET US KNOW!**

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